

Dear Internet Truckstop Members,

On July 24th, 1995 Internet Truckstop Classic was launched. Over the next three years the product grew in features and users and the underlying technology grew old and brittle. As a result in 1998, new technology was brought in and the entire system was rewritten from the ground up—Classic 2.0 was born. For 11 years we kept Classic 2.0 running on the same technology we had available in 1998, but problems with the sheer number of users on the service and holes in the old technology forced us to start adopting the newer technology that had come into the market. On May 5th, 2010 we launched ITS2—a new interface into the Internet Truckstop databases and an upgrade to all the database components of the system. ITS2 added new features like automatic refresh of all active searches, all searches on one page, etc.

For the last 18 months we have been forcing Classic 2.0 to work with the faster and more modern databases utilized by ITS2. At times this has caused disruptions to both of the systems. Problems with the Classic 2.0 system reached a peak in July of this year when it was realized that we could no longer keep running the dual systems. A sunset date of December 15th, was set for the retirement of the Classic 2.0 system.

With the completion of the ITS2 interface in late September of this year, the programming staff had the time to address our Internet Truckstop members' desire to keep Classic alive and the Classic 3.0 interface was begun. Not all features of Classic 2.0 will be built into Classic 3.0. Priority has been given to recreating the load and truck searching pages. After they are completed, work will be done on the posting pages to get them rebuilt to function in the new modern system.

Classic 3.0 will be different from Classic 2.0 and will require some changes to the way members utilize the system. Instead of moving from page to page, a lot more things will happen within the page. For example, load details will "pop up" in a page instead of taking you off the search page to the details page. Another big change will be that members will no longer be able to continually hit the refresh button on their browser to update a search. A minimum of 20 seconds is necessary between refreshes of the search before Classic 3.0 will check to see if there are any new postings.

All of these changes will help modernize the Classic 3.0 interface and allow it to run on the newest technology available in the market. Internet Truckstop has spent more than \$1,000,000 in the last 12 months on hardware and software to increase the speed and dependability of the Internet Truckstop system for our current customers and for the 100s of new companies that join the system each month.

The Classic 3.0 system will launch on November 16th, 2011 and will replace the Classic 2.0 system on December 15th, 2011. If you are having any difficulties using the Classic 3.0 system, please contact us. Our customer service staff and our trainers are available to help answer questions you may have and to help train you on the new systems.

I thank you so much for your patience as we have gone through our growing pains again. Few of you probably remember the painful changes we had to make in 1998, but I remember them clearly. The changes we made to go from Classic 1.0 to Classic 2.0 have allowed us to grow into the wonderful service that we are today with more freight opportunities every day than any other service anywhere and still at the same price we had in 1995.



-Scott